

CITY OF MACEDONIA
HUMAN RESOURCES DEPARTMENT
9691 VALLEYVIEW ROAD
MACEDONIA, OHIO 44056
Phone: 330.468-8353
Fax: 330.468-8354

Workers' Compensation Supervisor's Responsibilities

- 1) **ASSIST** the injured worker in obtaining immediate medical assistance and an Injured Workers' Packet.
 - According to the City's "Drug Free Workplace" Program, drug and alcohol testing for injured employee at medical facility is mandatory.
 - If an injured worker is rushed to a medical facility and an "Injured Workers' Packet" is not presented to the injured worker before arrival at medical facility, Supervisor's please relay the following information to the medical staff if requested;

SEND MEDICAL CLAIMS & BILLS DIRECTLY TO:

1-888 Ohio Comp

1-888 Ohio Comp

2900 Carnegie Ave.

Cleveland, Ohio 44115

Phone: 888-644-6266

FAX: 888-644-6266

Employer Policy #: 37705802

- Assist the treating physician/medical facility by relaying your Company's Workers' Compensation Representative's information, as necessary, if requested;

City of Macedonia
Workers' Compensation Administration:
Name: Annette Smith
Email: asmith@macedonia.oh.us
Phone: 330.468-8353
Fax: 330.468-8354

- 2) **ENSURE** that the injured worker completes the following forms during the same shift/day as injury occurred with regard to extenuating circumstances of accident/injury;

Occupational Health Locations

Parma

6115 Powers Blvd. Suite 200
Parma, OH 44129
440-743-7373
Walk-in Monday-Friday 7:30a-4:00p

Ashland

2212 Mifflin Ave. Suite 215 Ashland,
OH 44805
419-281-4440
Walk-in Monday-Friday 8:00a-4:30p

Beachwood

3619 Park East Drive Suite 205
Beachwood, OH 44122
216-464-6211
Walk-in Monday-Friday 7:30a-4:00p

UH Ahuja Medical Center ER

3999 Richmond Road,
Beachwood Ohio 44122
(216) 593-5500
Emergency and after hour care

Portage

3957 Loomis Parkway
Ravenna, OH 44266
330-297-2385
Walk-in Monday-Friday 7:30a-4:00p

- **Accident Report**, (“**Employee’s Report of Incident and/or Injury**”) and (“**FROI-1**”, First Report of Injury - BWC)
 - **Medical Release**, (“**City of Macedonia’s Authorization to Release Medical Information**”) and in addition receives an injured workers’ packet, provided by City of Macedonia's HR dept. (Packets also provided to each Department Head)
 - **ALWAYS have the employee fill out the Accident & Medical forms listed above as soon as possible.**
- 3) **NOTIFY** the City of Macedonia's HR dept. (330-468-8353) within 24 hours of injury if medical attention was sought by the injured worker at a medical facility including chiropractic, Emergency, Urgent Care, (PCP) Primary Care Physician etc...
- 4) **RETAIN** all completed documents, if treatment was offered to the injured worker upon occurrence of accident/injury but the IW did not seek any medical attention per their judgment/request, notate this status on the injured workers’ injury report and retain in their employee medical file within the employees home department personnel office. Workers’ Compensation forms need not be processed if the injured worker did not receive any medical services however, it is important to keep track of the injury. There may be a safety concern in an area that could be addressed to lessen the frequency of reportable injuries.
- 5) **INVESTIGATE** the injury to ensure appropriate safety measures are in place. **Supervisor’s Complete form:** **Accident/Investigation Form** and submit a copy to Annette Smith. Request witness statements (same shift/day as injury) as applicable, and submit a copy to Annette Smith. Have the injured workers job description available, it may be requested by BWC & 1-888 OhioComp to assist in processing the claim.
- 6) **MAINTAIN** communication with the injured worker, the City of Macedonia HR dept. and 1888 OhioComp.
- 7) **REQUEST** “Return to Work” paperwork **or** “Modified Duty Status” paperwork from the Injured Worker within 24 hours of the IW receiving medical care – when an IW will have modifications/restrictions (“light duty”), to their job duties or be unable to work.
- a) Acceptable paperwork will be signed & dated by the physician- on the medical facility’s letterhead indicating the type of modified duty and/or restrictions, if any, and the date range such restrictions are to commence and end.
 - i) **For example; John Smith is on restricted light duty and will be unable to lift more than 10 lbs from August 4, 2015 – September 25, 2015. It is expected that the patient will return to full-duty on Sept. 26, 2015.**

b) If the injured worker is unable to return to work, the physician is to notate the date the IW will not be able to work and the expected date that they will return to work.

*i) **For example; Due to injury, Cary Jones will be unable to work from; Dec. 1, 2015 – Dec. 20, 2015. The patient is expected to return to work on December 21, 2015. The patient has a follow-up visit on Dec. 18th.***

c) Scheduling can be a concern when an employee is off of work due to a workers' compensation claim. If the IW is unable to come in to work to provide "return to work" (RTW) paperwork, the Supervisor may call or email the IW to request and obtain this information.

i) The RTW documents may be emailed, faxed or mailed to the IW's supervisor/department.

ii) The IW will need to RTW on the date listed by the physician, unless an updated physician's note supersedes the former note (during a follow-up visit) and the IW provided the paperwork to the Supervisor upon receiving the updated fit-for-duty status paperwork.

d) In addition, the physician is to notate the expected full-duty status date for the IW on the return to work paperwork – if the IW was initially placed on light duty or off of work.

*i) **For example; John Smith will return to "full-duty" on January 15, 2016.***

*ii) **For example; Upon returning to work, Cary Jones will be on restricted duty – not able to walk up/down stairs and unable to squat, bend or kneel – from Dec. 21, 2015 – Jan. 21, 2016. It is expected that she will return to full-duty on Jan. 22, 2016.***

8) **INFORM** the injured worker of available resources should they have questions;

a) BWC website : <https://www.bwc.ohio.gov/>

b) City of Macedonia website : <http://www.cityofmacedonia.oh.us>

Employer's Authorization for Examination or Treatment
(MUST PRESENT PHOTO ID AT TIME OF SERVICE)

Patient Name _____ **Date of Birth** _____ **SSN** _____ **Job Title** _____

Patient Phone Number _____ **Full-Time/Part-Time** _____ **Date of Injury/Incident** _____

City of Macedonia _____ **9691 Valley View Road, Macedonia, Ohio 44056** _____
Full Name of Company _____ **Address** _____ **Company Box Code (For Drug Results Access)** _____

Physical Examinations	Substance Abuse Testing	Other Services
<input type="checkbox"/> Post Offer/Basic <input type="checkbox"/> OP&F Pension Fund <input type="checkbox"/> Annual <input type="checkbox"/> NFPA <input type="checkbox"/> HAZWOPR <input type="checkbox"/> Other: <input type="checkbox"/> HAZMAT <input type="checkbox"/> Chagrin/S.E. <input type="checkbox"/> Other: <input type="checkbox"/> DOT <input type="checkbox"/> Pre-Employ <input type="checkbox"/> ReCertification <input type="checkbox"/> Bus (T8) <input type="checkbox"/> Respiratory <input type="checkbox"/> Asbestos <input type="checkbox"/> Return To Work <input type="checkbox"/> Fit For Duty/Assessment <input type="checkbox"/> Other:	<input type="checkbox"/> Pre-Employment <input type="checkbox"/> Random <input type="checkbox"/> Reasonable Suspicion <input type="checkbox"/> Work Related Injury/Illness/ Post Accident - TREATMENT SOUGHT <input type="checkbox"/> Follow-Up/Return To Work Other: <input type="checkbox"/> Urine Drug Screens <input type="checkbox"/> <input type="checkbox"/> Dot <input type="checkbox"/> 5 Panel <input type="checkbox"/> 10 Panel NO TREATMENT <input type="checkbox"/> Skin <input type="checkbox"/> T-Spot <input type="checkbox"/> 12 Panel <input type="checkbox"/> 5 Panel Rapid <input type="checkbox"/> 11 Panel Rapid <input type="checkbox"/> Other <input type="checkbox"/> W/Nicotine <input type="checkbox"/> Urine Collection Only <i>Send to:</i> <input type="checkbox"/> Breath Alcohol Test <input type="checkbox"/> Regulated <input type="checkbox"/> Non-Regulated <input type="checkbox"/> Hair Collection	<input type="checkbox"/> BWC Injury/Followup Care <input type="checkbox"/> Respirator Clearance <input type="checkbox"/> Respirator Fit Test <input type="checkbox"/> Qualitative <input type="checkbox"/> Quantitative <input type="checkbox"/> Hepatitis A Vaccine <input type="checkbox"/> Hepatitis B Vaccine (Series of 3) <input type="checkbox"/> Hepatitis B Antibody <input type="checkbox"/> TB Test <input type="checkbox"/> Skin <input type="checkbox"/> T-Spot <input type="checkbox"/> Tdap <input type="checkbox"/> MMR <input type="checkbox"/> PFT <input type="checkbox"/> Audiogram <input type="checkbox"/> Other:

Billing

BAT/UDS services as part of injury, illness or follow-up care:
 Bill the **CORPORATE HEALTH PLAN**

Injury Care: Bill the **WORKER'S COMPENSATION CARRIER**

Carrier: _____

Policy Number: _____

Phone: _____

Address: _____

Pre-Employment/Annual Occupational Health Services, Random and Reasonable Suspicion UDS: Bill the **CITY OF MACEDONIA**

Employee to **SELF-PAY** at the time of service

IS TRANSITIONAL WORK/LIGHT DUTY OFFERED TO THE INJURED WORKER? Yes No **ONLY IF TREATMENT IS SOUGHT**

Authorized By _____ **Title** _____

Phone _____ **Date** _____

Incident Investigation Report Form

Instructions: Obtain statements from the injured employee and any witnesses to include what happened, what caused the incident and what were the contributing factors to the incident. To do this, reconstruct the sequence of events that led to the injury. Attach additional sheets if necessary. Provide copies of the completed form and all *Incident Statement Forms* to: agency safety coordinator, the field safety coordinator, supervisor and bureau director or field manager.

Injured Employee Data

Employee Name		Working Title	Personnel Number
Date of Incident	Time of Incident <input type="checkbox"/> a.m. <input type="checkbox"/> p.m.	Claim Number (if known)	
Work Organization/Location			
Supervisor		Supervisor Telephone Number	Supervisor Email

Incident Description:

1. Where did the incident happen and who was involved? Provide a full description of the surroundings of the location and the individuals involved.
2. What was happening at the time of the incident and why was it taking place?
3. What events lead up to the incident? Describe the sequence in order and when they took place.
4. What exactly caused the injury and how did it happen? What mechanics, equipment or tools were involved?
5. Describe the injury. Include the affected body part(s) and injury type or indicate no injury occurred.
6. If a physical injury was avoided, describe what happened that could have potentially resulted in injury?

Additional Information

Provide any additional information important to the investigation (pictures taken, evidence collected).

Initial Investigator:

Incident Investigator Name	Date of Investigation	Time of Investigation <input type="checkbox"/> a.m. <input type="checkbox"/> p.m.
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CHECK ALL DIRECT CAUSES THAT APPLY

What CONDITION of tools, equipment, or work area contributed to incident? Not Applicable

<input type="checkbox"/> Close Clearance/Congestion	<input type="checkbox"/> Floors/Work Surfaces	<input type="checkbox"/> Poor Housekeeping
<input type="checkbox"/> Hazardous Placement	<input type="checkbox"/> Inadequate Ventilation	<input type="checkbox"/> Equipment Failure
<input type="checkbox"/> Inadequate Warning System	<input type="checkbox"/> Inadequate Illumination	<input type="checkbox"/> Hazardous Materials
<input type="checkbox"/> Improper Material Storage	<input type="checkbox"/> Inadequate Guards/Barrier	<input type="checkbox"/> Defective Tools/Equipment/Vehicle
<input type="checkbox"/> Inadequate/Improper PPE	<input type="checkbox"/> Equipment/Workstation Design	<input type="checkbox"/> Other _____

What ACTION or INACTION contributed to the incident? Not Applicable

<input type="checkbox"/> Failure to Make Secure	<input type="checkbox"/> Used Defective Equipment	<input type="checkbox"/> Failure to Use PPE
<input type="checkbox"/> Improper Lifting	<input type="checkbox"/> Improper Technique	<input type="checkbox"/> Improper Loading
<input type="checkbox"/> Used Equipment Improperly	<input type="checkbox"/> Unauthorized Actions	<input type="checkbox"/> Operating At Improper Speed
<input type="checkbox"/> Operating Procedure Deviation	<input type="checkbox"/> Improper Position	<input type="checkbox"/> Used Wrong Tool/Equipment
<input type="checkbox"/> Horseplay/Distractive Active	<input type="checkbox"/> Unsafe Act of Another Staff	<input type="checkbox"/> Under Influence Drugs/Alcohol
<input type="checkbox"/> Nullified Safety/Control Devices	<input type="checkbox"/> Running/Rushing/Acting In Haste	<input type="checkbox"/> Failure to Warn/Signal
<input type="checkbox"/> Servicing Equipment In Motion	<input type="checkbox"/> Other _____	

CHECK ALL UNDERLYING OR ROOT CAUSES THAT APPLY

What caused or influenced the substandard conditions or behaviors?

<input type="checkbox"/> Lack of Proper Procedures	<input type="checkbox"/> Inadequate Job Instructions	<input type="checkbox"/> Inadequate Tools
<input type="checkbox"/> Inadequate Job Training Methods	<input type="checkbox"/> Inadequate Supervision	<input type="checkbox"/> Improper Layout or Design
<input type="checkbox"/> Inadequate Maintenance Standards	<input type="checkbox"/> Unsafe Design or Construction	<input type="checkbox"/> Poor Work Practice
<input type="checkbox"/> Poor Work Design	<input type="checkbox"/> Inadequate Purchasing Standards	<input type="checkbox"/> Lack of Skill
<input type="checkbox"/> Lack of Communication Between Staff	<input type="checkbox"/> Improper Extension of Service Life	<input type="checkbox"/> Improper Planning
<input type="checkbox"/> Inadequate Cleaning	<input type="checkbox"/> Inadequate Environmental Controls	<input type="checkbox"/> Inadequate Capacity
<input type="checkbox"/> Inadequate Preventive Maintenance	<input type="checkbox"/> Inadequate Enforcement or Work Standards	
<input type="checkbox"/> Other _____		

CHECK ALL ACTIONS NECESSARY TO CORRECT THE DIRECT AND ROOT CAUSES

What corrective actions have been taken or are needed to prevent a recurrence?

<input type="checkbox"/> Task Analysis/Procedure Revision	<input type="checkbox"/> Improve Clean-Up Procedures	<input type="checkbox"/> Repair/Replace Equipment
<input type="checkbox"/> Reinstruction of Employees	<input type="checkbox"/> Improve Storage/Arrangement	<input type="checkbox"/> Rotation of Employee
<input type="checkbox"/> Eliminate Congestion	<input type="checkbox"/> Improve/Change Work Method	<input type="checkbox"/> Identify/Improve PPE
<input type="checkbox"/> Task Analysis to Be Completed	<input type="checkbox"/> Install/Revise Guards/Devices	<input type="checkbox"/> Improve Enforcement
<input type="checkbox"/> Improve Design/Construction	<input type="checkbox"/> Job Reassignment of Employees	<input type="checkbox"/> Use Other Materials/Supplies
<input type="checkbox"/> Improve Illumination	<input type="checkbox"/> Mandatory Pre-Job Instructions	<input type="checkbox"/> Improve Ventilation
<input type="checkbox"/> Other _____		

Recommended corrective actions or preventive measures to be taken

Action Item	Person Responsible	Target Date	Date Complete

Investigation Review (Initial after reviewing the findings of the investigation):

	Initials	Review Date	Comments
Supervisor			
Director/Manager			
Human Resources			
Law Director (If applicable)			
Mayor (If applicable)			