

# SENIOR BUS TRIPS

**UPDATE**

PLEASE CAREFULLY REVIEW THE FOLLOWING CHANGES (IN RED) TO OUR BUS TRIP PROGRAM, EFFECTIVE NOVEMBER 4, 2024. IF YOU HAVE ANY QUESTIONS CONTACT LEAH GRIFFITH AT 330-468-8300 EXT. 430

## TO REGISTER:

Call 330-468-8300 Ext. 430

- The Macedonia Senior Bus Trip Program is designed for **individuals age 65+**.
  - **Nordonia Hills residents** are given priority and can begin to register for trips **Monday, November 4 at 8am**. NO CALLS OR VOICEMAILS WILL BE TAKEN PRIOR TO 8 AM!
  - **Non-Residents** can register beginning **Monday, November 11 at 8am**.
  - **MAKE SURE TO CALL 330-468-8300 Ext. 430!** This is the **ONLY** number to call to register for a trip. If you text or call Leah's cell, you will not be considered in line to register.
  - Phones are **VERY** busy on registration day. When you call to register, **LEAVE ONE VOICEMAIL** with your name and number. Your voicemail reserves your spot in line and you will be called back in the order in which it was received. **Once you leave a message, please do not call again.** We cannot max out our voicemail box or tie up the phone line. **We promise we will call you back.** If it seems like we forgot about you... we didn't! It takes HOURS to return every phone call :)
- ## TRIP POLICY:
- All participants must be physically independent. **Please note the activity level of the trip before signing up!** All trips are rated 1 - 3. Level 3 trips can be strenuous and are **NOT** recommended for those with limited mobility.
  - Effective November 2024, Resident Bus Fee: \$5; and Non-Resident Bus Fee: \$10 Bus fees are included in the price of the trip.
  - Due to limited space, each person may sign up for a maximum of **3 trips per season** but may join waitlists for additional trips.
  - You may sign up **ONE other guest** (Resident or Non-Resident) per trip when you call to register yourself.
  - Payment is due at time of registration. A 3% fee will be applied to all orders paid with a credit card - to avoid this fee, you may bring in cash or check within 2 business days after making your reservation. Failure to pay for your reservation within that time will result in removal from trip(s).
  - Trips depart from City Center parking lot located at 9691 Valley View Rd. **Please be sure to come into the lobby to check in.** Do not wait in your car for the bus. Please arrive 15 minutes prior to time listed on trip description. Signed annual waiver is REQUIRED.
  - Seatbelts **MUST** be worn at all times. **The bus will not move until everyone is buckled up.**
  - Refunds/Credits are **not** guaranteed and will be made at the sole discretion of the City on a case-by-case basis. **If you cancel a ticketed trip, you may not receive a refund/credit unless your spot is filled.**
  - The City of Macedonia reserves the right to cancel any trip as deemed necessary. Refunds/Credits **will** be given if the trip is cancelled by the City.